Support for you and your family

Advice about money, energy bills, employment and cost of living support.

Brighter Places

Building better futures

Money Advice and Support

Are you unsure which benefits you're entitled to? Do you need help with budgeting or managing debt? Whatever your situation, help is available.

These organisations provide practical advice and support on money matters and more. You can also find useful information on our website: **www.brighterplaces.co.uk/cost-of-living**

Our Tenancy Sustainment Team offer support to residents who are most in need. This might be help to manage money or support to give you confidence to manage independently. We work with partners who provide support and services in your area. Call us on **0117 942 4600** and we will discuss your needs.

Other useful websites for help with managing your household budget and bills include: **www.moneysavingexpert.com/family/cost-of-living-survival-kit** and **www.gov.uk/cost-of-living**

Step Change

Free, independent specialist money advice. Help with debt, including energy debt and how to maximise your income. **www.stepchange.org**

Great Western Credit Union

Great Western Credit Union provides fair and affordable financial services to people living or working in the South West. **www.greatwesterncu.org**

Debt Free Advice

Free impartial advice about local support in your area. Support available by phone, video chat, WhatsApp and at advice centres. **www.debtfreeadvice.com**

Turn 2 us

Provide practical help to people who are struggling financially. Their website includes information on benefits and grants, support for energy and water bills plus other financial advice. It also has a benefit checker so you can find out if you are entitled to benefit or welfare support. **www.turn2us.org.uk**

You can also use the benefit checker on: **www.entitledto.co.uk**

Money Helper

This online service brings together a network of nationwide debt advisers who provide free, confidential, and independent debt advice.

All agencies are accredited and regulated by the Financial Conduct Authority. **www.moneyhelper.org.uk/en**

Citizens Advice

Free and confidential advice nationwide about debt, finances and other support issues. Use the postcode checker on their website to find your local support service: **www.citizensadvice.org.uk** or call **0800 144 8848** or chat to an adviser.

West of England

Help with training and skills development. If you live in Bristol, Bath & NE Somerset or South Gloucestershire, you can find out more here: **www.westofengland-ca.gov.uk/what-we-do/employment-skills/**

One Front Door

A free service that helps unemployed people in Bristol to find work and training and support services available to them. Call **0117 922 3440** or visit **www.onefrontdoor.org.uk**

Employment

Do you want a better job? To progress at work? Or a new career? Future Bright can help. They have career coaches who can arrange training, volunteering and support to help you improve your skills and reach your goals.

Future Bright is a free, confidential service for people living in Bristol, Bath & NE Somerset and South Gloucestershire. It's available to anyone aged 18 or over in paid work (including zero hours and self-employed).

www.westofengland-ca.gov.uk/what-we-do/employment-skills/future-bright

Keeping Warm

Everyone has the right to a warm and comfortable home. Visit **www.brighterplaces.co.uk/keeping-warm/** for support to help you keep your home warm and manage your energy bill.

You can also check your energy provider's website. Most providers have guidance to help you, including how to keep track of your energy use and understand your bill.

The energy regulator OFGEM has helpful information if you cannot afford your energy bills. Search 'Energy advice for households.' **www.ofgem.gov.uk**

Tenant Support Fund

Our Tenant Support Fund provides financial support to residents experiencing financial hardship.

For more information and to find out if you are eligible call us on **0117 942 4600.**

We are here to help

If you need more support, please get in touch. Call **0117 942 4600** or email **info@brighterplaces.co.uk**

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